

Measures and Targets: The Forum will focus on 6 quality measures: Cervical Cancer Screening, Childhood Immunization Status, Colorectal Cancer Screening, Diabetes Uncontrolled, Hypertension Controlled, and Patients Screened for Depression and Follow-up. Each meeting will focus on a specific measure. Interim goals will be introduced for each measure using current baselines.

Introduction of Cervical Cancer Screening Measure: See the presentation slides for measure baselines and recommended workflows. A question arose about how to talk to patients about the need for information from external providers. Heather sent the following recommendation:

“We’d like to request information about your (diagnostic test/consult/etc.) so that we have the most complete information about your past care. This is for your safety first and foremost, so we can properly manage preventative care for you, as well as any necessary follow up steps related to your results.”

Member Best Practice Spotlight – Key Takeaways:

- Heather Sell (GraceMed)
 - Take one patient at a time (demographics, religious beliefs).
 - Consider provider relationships.
 - Have a checkout process to schedule future needed exams at the end of their patient visits.
 - Have a quality team meet regularly to talk about measures.
 - Do reminder calls and pull lists from eCW.
 - Do missed appointment follow-up calls.
- Maria Hensley (Health Partnership Clinic) – They had a big push for screenings in the fall of 2015 when they received an NFL American Cancer Society grant.
 - They use about the same workflow as in the presentation.
 - “Every patient every time” – Defined fields in eCW that should be completed at every visit.
 - Have a patient checkout procedure in place to book future appointments.

PDSA Cycle Planning and Member Report Back:

- Mona (PrairieStar) plans to look into EDW program to pay for a cervical and breast cancer screenings for the uninsured. They have a high no-show rate for well women checks. They call to reschedule and ask why the patient didn’t show/find out the barrier.
 - Note: The Early Detection Works (EDW) program from KDHE provides education and pays for screenings for low income, medically underserved women. Find EDW program information for Medical Professionals at http://www.kdheks.gov/edw/ks_provider.html.
- Per Amy, Heartland holds monthly provider meetings. They plan to address this CQM at their November meeting. They have a challenge with the Cerner/eCW lab interface because of limitations that cause some labs not to come across.

Tools in DRVS to Manage and Improve Cervical Cancer Screening: Due to time constraints, these were not covered in full. Refer to the presentation slides for examples.

Action Items:

- Review/finalize your PDSA plan with rest of your health center team.
- Email completed PDSA form to Terri Kennedy by December 4.
- Plan for review of performance at the beginning of the next Connections Quality Forum meeting.

Meeting Participation:

Connections Health Center	Attendee(s)
<i>Atchison CHC</i>	Dorothy Gibson
<i>CHC in Cowley County</i>	David Brazil, Melody Vaden
<i>First Care Clinic</i>	Bryan Brady, Rhiannon Maier
<i>Genesis Family Health</i>	
<i>GraceMed Health Clinic</i>	Heather Sell
<i>Health Ministries Clinic</i>	
<i>Health Partnership Clinic</i>	Maria Hensley
<i>HealthCore Clinic</i>	Tamra Olsen
<i>Heart of Kansas FHC</i>	Heather Hicks
<i>Heartland CHC</i>	Amy Lurken
<i>Hoxie Medical Clinic</i>	Pam Popp, Whitney Zerr
<i>Hunter Health Clinic</i>	
<i>Konza Prairie CH&DC</i>	Andrew Liebau
<i>PrairieStar Health Center</i>	Mona Broomfield
<i>Salina Family Healthcare</i>	Melodie Reich
Other Organization	Attendee(s)
<i>KAMU</i>	Trish Harkness, Terri Kennedy, Susan Wood
<i>Azara Healthcare</i>	Heather Budd